HOMELESSNESS IN LINCOLN

Center on Children, Families, and the Law
HOMELESS DATA, SYSTEM PERFORMANCE & COORDINATED ENTRY

JEFF M. CHAMBERS – PROJECT DIRECTOR
- Data Resources
  - Homeless Point in Time Count (PIT)
  - Annual Homeless Assessment Report (AHAR)
  - UNL-CCFL & HMIS

- CoC System Performance Measures

- Homeless Coordinated Entry
Ensuring Everyone Counts

The UNL-CCFL Community Services Management Information System (CS-MIS) provides basic and emergency needs service provider agencies throughout the State of Nebraska with a comprehensive array of resources to establish and implement a powerful web-based client tracking, case management, and reporting data system.

UNL-CCFL CS-MIS provides agencies with the infrastructure, software, ongoing training, data system technical assistance, to ensure that your consumers are served with the most complete and comprehensive data system to assist in provision of the most effective and efficient service provision and case management.

UNL-CCFL CS-MIS also provides technical assistance and guidance to programs, agencies, and communities related to the evaluation of service programs and community research in the assessment of needs, service gaps, consumer outcomes, and system change.

http://ccfl.unl.edu/community-services-management/ensuring-everyone-counts
Point in Time Count
- Single night count of the sheltered and unsheltered homeless
- Always during the last 10 days of January

Annual Homeless Assessment Report
- Annual count of sheltered homeless entered into HMIS (October 1st through September 30th)
- Does not include unsheltered

System Performance Measures
- Seven measures from HMIS data to assess CoC performance
Lincoln Homeless Point in Time Count
Homeless Persons 2007 - 2017

Current PIT conducted January 24th, 2017
Lincoln Homeless and Formerly Homeless Persons Unsheltered, Sheltered, Permanently Housed: January 28th 2016

- Sheltered (ES, TH) & Unsheltered - PIT Homeless Count
- Permanent Housing Programs (RRH, PSH, & OPH)
- Total (Sheltered, Unsheltered, Permanently Housed)
**ANNUAL HOMELESS ASSESSMENT REPORT**

*Reporting Year: 10/1/2015 - 9/30/2016*
*Site: City of Lincoln*

<table>
<thead>
<tr>
<th></th>
<th>Persons in Families in Emergency Shelters</th>
<th>Persons in Families in Transitional Housing</th>
<th>Persons in Families in Permanent Supportive Housing</th>
<th>Individuals in Emergency Shelters</th>
<th>Individuals in Transitional Housing**</th>
<th>Individuals in Permanent Supportive Housing</th>
<th>Estimated Total Number of Homeless Persons Across Reporting Categories*</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total Count for Period</strong></td>
<td>442</td>
<td>214</td>
<td>37</td>
<td>1,260</td>
<td>703</td>
<td>155</td>
<td>2,811</td>
</tr>
</tbody>
</table>
SYSTEM PERFORMANCE MEASURES

Measure 1: Length of time persons remain homeless
Measure 2: Extent to which persons who exit homelessness to permanent housing return to homelessness
Measure 3: Number of Homeless Persons
Measure 4: Employment and Income growth for homeless persons in CoC projects
Measure 5: Number of persons who become homeless for the first time
Measure 6: Homeless prevention & placement of Category 3 homeless
Measure 7: Placement from Street Outreach
## SYS PM #1 LENGTH OF TIME HOMELESS

<table>
<thead>
<tr>
<th>LNK</th>
<th>Previous FY Universe</th>
<th>Current FY Universe</th>
<th>Previous FY Average LOT Homeless</th>
<th>Current FY Average LOT Homeless</th>
<th>Difference</th>
<th>Previous FY Median LOT Homeless</th>
<th>Current FY Median LOT Homeless</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Persons in ES and SH</td>
<td>1803</td>
<td>1714</td>
<td>112</td>
<td>144</td>
<td>32</td>
<td>32</td>
<td>42</td>
<td>10</td>
</tr>
<tr>
<td>Persons in ES, SH, and TH</td>
<td>2412</td>
<td>2355</td>
<td>170</td>
<td>190</td>
<td>20</td>
<td>64</td>
<td>70</td>
<td>6</td>
</tr>
</tbody>
</table>
## SYS PM #2 Extent Person Return to Homelessness

<table>
<thead>
<tr>
<th>LNK</th>
<th>Total Number of Persons who Exited to Permanent Housing Destination (2 Years Prior)</th>
<th>Number Returning to Homelessness in Less than 6 Months (0-180 days)</th>
<th>Percentage of Returns in Less than 6 Months (0-180 days)</th>
<th>Number Returning to Homelessness from 6 to 12 Months (181-365 days)</th>
<th>Percentage of Returns from 6 to 12 Months (181-365 days)</th>
<th>Number Returning to Homelessness from 13 to 24 Months (366-730 days)</th>
<th>Percentage of Returns from 13 to 24 Months (366-730 days)</th>
<th>Number of Returns in 2 Years</th>
<th>Percentage of Returns in 2 Years</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exit from SO</td>
<td>7</td>
<td>1</td>
<td>14.29%</td>
<td>1</td>
<td>14.29%</td>
<td>2</td>
<td>28.57%</td>
<td>4</td>
<td>57.14%</td>
</tr>
<tr>
<td>Exit from ES</td>
<td>301</td>
<td>29</td>
<td>9.63%</td>
<td>17</td>
<td>5.65%</td>
<td>20</td>
<td>6.64%</td>
<td>66</td>
<td>21.93%</td>
</tr>
<tr>
<td>Exit from TH</td>
<td>258</td>
<td>17</td>
<td>6.59%</td>
<td>17</td>
<td>6.59%</td>
<td>15</td>
<td>5.81%</td>
<td>49</td>
<td>18.99%</td>
</tr>
<tr>
<td>Exits from all PH</td>
<td>91</td>
<td>2</td>
<td>2.20%</td>
<td>7</td>
<td>7.69%</td>
<td>7</td>
<td>7.69%</td>
<td>16</td>
<td>17.58%</td>
</tr>
<tr>
<td>TOTAL Returns</td>
<td>657</td>
<td>49</td>
<td>7.46%</td>
<td>42</td>
<td>6.39%</td>
<td>44</td>
<td>6.70%</td>
<td>135</td>
<td>20.55%</td>
</tr>
<tr>
<td>Description</td>
<td>Previous FY</td>
<td>Current FY</td>
<td>Difference</td>
<td></td>
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<td>-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
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<tr>
<td>Universe: Person with entries into ES, SH, TH or PH during the reporting period</td>
<td>2242</td>
<td>2297</td>
<td>55</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year</td>
<td>693</td>
<td>688</td>
<td>-5</td>
<td></td>
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<tr>
<td>Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e., number of persons experiencing homelessness for the first time)</td>
<td>1549</td>
<td>1609</td>
<td>60</td>
<td></td>
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</table>
COORDINATED ENTRY

• Homeless CoCs are required by HUD to establish a Coordinated Entry System 24 CFR 578.7(a)(8)

• Effective Coordinated Entry is a critical component to any community’s efforts to end homelessness.

• Goals of Coordinated Entry are that homeless assistance be allocated as effectively and efficiently as possible and be easily accessible no matter where or how people present.
LINCOLN COORDINATED ENTRY

Full Implementation:

October 1\textsuperscript{st} 2017

Contact:

Denise Packard
UNL-CCFL
472-3479
PRI NCIPLES OF COORDIN NATED ENTRY

• Re-orient service provision to create a client focused environment
• Identifies strategies which are best for each household based on the data and knowledge of the full array of services available
• Links the household to the most appropriate intervention that will assist the household to resolve the housing crisis
• Housing First approach
HOUSING FIRST

**Housing First** is a homeless assistance approach that prioritizes providing people experiencing homelessness with permanent housing as quickly as possible – *and then* providing **voluntary** supportive services as needed.
ALL DOORS LEAD HOME LNK COORDINATED ENTRY - MOST VULNERABLE REVIEW TEAM (MVRT)

• Universal Access
  ✓ Implemented a “No Wrong Door” access model
    – all housing service providers act as entry to PSH coordinated entry system (September 2015)

• Universal Assessment (October 2014)
  ✓ Implemented the VI-SPDAT as the common, standardized pre-screen intake assessment
ALL DOORS LEAD HOME COORDINATED ENTRY

- Standardized Prioritization – PSH Priority Scoring
  - Prioritization Scoring for PSH based upon
    1) Chronic status
    2) VI-SPDAT
    3) Months Continuously homeless
    4) DV Status
ALL DOORS LEAD HOME

- Universal Referral Process
  - Available PSH units are allocated & offered based upon priority rank regardless of location within COC
VULNERABILITY INDEX – SERVICE PRIORITIZATION DECISION ASSISTANCE TOOL – VI-SPDAT

• VI-SPDAT is a self-report, pre-screen, intake assessment used to triage homeless persons for vulnerability and most appropriate further housing placement assessment.

• BOS and LNK use the VI-SPDAT as the standard assessment tool to screen for initial referral to the Most Vulnerable Review Team (MVRT) and further housing assessment needs.
VULNERABILITY INDEX – SERVICE PRIORITIZATION DECISION ASSISTANCE TOOL

- VI-SPDAT scores range from 0 to 17 with higher scores indicating higher levels of vulnerability.
- BOS & LNK have set a VI-SPDAT score of 10 or greater as the initial criteria for referral to the MVRT and possible PSH referral and placement.
- VI-SPDAT scores from 5 to 9 are to assessed for possible referral to RRH.
- Homeless persons lower scores are to be assessed for other housing options of less intensive type, including diversion.
VI-SPDAT ASSESSMENT DISTRIBUTION

LNK Single VI SPDATS
June 1, 2016-June 21, 2017

Score
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16

Number of Consumer
0 20 40 60 80 100 120 140 160
VI-SPDAT ASSESSMENT DISTRIBUTION

LNK Family VI SPDATS
June 1, 2016-June 21, 2017

Score

Number of Consumers

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21
OUTCOMES FOR LNK MVRT

Singles Exits from LNK MVRT
10/1/15 through 6/5/17
Total 306

- Permanent 40%
- Transitional 5%
- Institution 6%
- Emergency Shelter 1%
- Other 5%
- Unknown 20%

Family Exits LNK MVRT
12/2016-6/5/17
Total 19

- Permanent 42%
- Unknown 53%
- Transitional 5%
Questions and Comments

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http://ccfl.unl.edu/community-services-management/ensuring-everyone-counts

goole “Ensuring Everyone Counts”