



Fred Rogers, best known as the PBS beloved children's television star of Mr. Rogers' Neighborhood, would tell the story of his mother's wisdom after something bad happened. She would say, "Always look for the helpers." Mr. Rogers knew that when we find the helpers, then we know there is hope.

Our mission at the Center on Children, Families, and the Law (CCFL) is to help the helpers. Throughout the adversity of the past few years, we have seen remarkable acts of sustained resilience by helpers who continue to give us hope. Our faculty, staff, and students have responded by providing increased support and resources to those who serve.

As you will see in the following pages, CCFL's featured projects focus on economic aid, parent partnerships, child welfare, youth justice, safe and healthy families, early childhood mental health, child development, education, and homelessness prevention. We are grateful to collaborate with outstanding organizations and agencies in these efforts.

We know there is much more to be done. As we work together to overcome challenges, find solutions, and create communities where all children and families can thrive, we are motivated by Dr. Martin Luther King, Jr.'s words, "We must accept finite disappointment, but never lose infinite hope."

CCFL is committed to reflecting this hope by helping the helpers as they respond during this time of recovery and change. We continue to be incredibly proud of the work our colleagues do every day and are delighted to share a small part of their resilience in action with you through this report.

Eve Brank, JD, PhD

Eve Brank

Kathy Olson, MA, JD

Kathy Olson

Associate Director

Christine Henningsen, BSW, JD

Christine Henningsen Associate Director

# RESPONSIVE RESILIENCE

HELPING THE HELPERS: WE PROVIDE AN INTERDISCIPLINARY AND COLLABORATIVE APPROACH TO IMPROVE SYSTEMS AND **OUTCOMES FOR CHILDREN AND FAMILIES.** 

## CENTER ON CHILDREN, FAMILIES, AND THE LAW

The Center on Children, Families, and the Law is one of 57 departments, centers, programs, and institutes located within the College of Arts and Sciences at the University of Nebraska-Lincoln. CCFL was established in 1987 to serve as a home for research and public service on child and family policy issues. The knowledge of child and family issues we gain is used to educate policymakers, scholars, service providers, and the public. Our work serves as the primary basis for new local, state, and national legislation and has been cited in court rulings, including the U.S. Supreme Court. We help the helpers by providing training, resources, and expertise to helping professionals.

#### **The Helpers**

- Child Welfare Practitioners
- School Personnel
- Community Leaders
- Policymakers
- Homeless Service System Providers

- Indigenous Tribal Leaders
- Community Health Workers
- Respite Coordinators
- Service Providers
- Local. State, and Federal Agencies

- Mental Health Practitioners
- Judges and Attorneys
- Law Enforcement
- Probation Officers
- Basic and Emergency Needs Providers

#### **How We Help the Helpers**



Needs Assessment



Training



Community Services Planning



Data Management





Resource

Information

Research





Legal/Policy Analysis





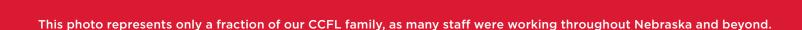
**Technical Assistance** 



Consultation and Capacity Building

**Program** 

**Evaluation** 



#### **Those Helped**

- Neglected and Maltreated Children
- Vulnerable Infants and Toddlers
- Parents and Families
- Older Adults
- Foster and Adoptive Parents
- Service Professionals
- Individuals Impacted by Health Disparities
- Families Impacted by Domestic Violence
- Youth Impacted by the Justice System
- Caregivers and Care Recipients

• The Community

HELPING THE HELPERS

- Populations at Increased Risk
- Individuals with Disabilities
- Survivors of Trafficking
- Individuals Experiencing Homelessness

#### **Our Commitment**

In the following pages, you will see our commitment to UNL's N2025 Strategic Plan. Through our work helping the helpers, we actively aim to show that every person and every interaction matters.

#### Our Growth 1987-2022









#### **TAKING ACTION TOGETHER:**

Linda Moody, Ana Mora-Becerra, Kyla McGregor

#### **Partners in Action Include:**

American Jobs Center, Asian Community and Culture Center, Center for People in Need, Crete Public Library, F Street Community Center, Good Neighbor Center, Indian Center, Latino Center of the Midlands, Nebraska Children and Families Foundation, Nebraska Department of Revenue, Southeast Community College, UNL Honors, UNL Nebraska Unions, Veteran Affairs services in various ways
(virtual, in person, selfassistance, drop off) in
response to changing
needs. Despite having
a limited number of
volunteers, we worked
together and were able to
submit a large number of
returns within a short time
frame, which felt great!

- VITA Staff

# NEW: TAX CREDIT ALLIANCE OF NEBRASKA AND LINCOLN VITA



The newly formed Tax Credit Alliance of Nebraska (TCAN) offers free tax credit clinics and federal and state income tax preparation to populations currently underserved across the state. TCAN is sponsored by the Internal Revenue Service (IRS) and is part of the Center on Children, Families, and the Law (CCFL).

Lincoln Volunteer Income Tax Assistance (VITA), a member of TCAN, is volunteer based and provides free tax preparation to individuals and families with low-to-moderate income, persons with disabilities, individuals who speak English as an additional language, families with children who are non-filing, students, and older adults in our community. The IRS founded the VITA program in 1971 to support people who have been historically underserved in tax preparation.

VITA has a powerful 48-year history in Lincoln, with volunteers preparing free tax returns through

the IRS, University of Nebraska College of Law, and Lincoln Public Libraries since 1974. In 2021, Lincoln VITA became a part of CCFL, aligning perfectly with our mission to improve the lives of children and families.

As additional pandemic relief funds became available last year through tax credits and stimulus funds, research showed that over 8,000 Nebraska children lived in families who were non-filing, with 9,000 more projected to be born within the year. In Lincoln alone, the families of 3,000+ children were not receiving critical assistance.

Lincoln VITA, IRS Communication, Lincoln Littles, Lincoln Public Schools, and the Lincoln Community Foundation responded together. Eleven clinics were held in the summer and fall of 2021 to raise crucial awareness about these life-changing funds and to assist children and families in receiving them.

#### **DURING THE 2022 TAX SEASON**

- ✓ Tax Credit Alliance of Nebraska opened six new tax prep sites across the state: five rural and one metro.
- ✓ Lincoln VITA prepared 1,937 returns at 11 community sites.
- ✓ Lincoln VITA returned:



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### TRAINING FOR THE NEBRASKA DEPARTMENT OF HEALTH AND HUMAN SERVICES

+ Project Highlight: Experiential Learning

TAKING ACTION TOGETHER: Shelly Johnson, Allison Jones, Amelia Feit, Amy Peters, Angela Gebhardt, Angie Graham, Audine Oehm, Barb Sturgis, Bob Hock, Chad Gressley, Charlie Lewis, Cheryl Turner, Cheryl Yoder, Christine Henningsen, Cody Struss, Danielle Crawford, Emma Marshall, Grady Schmitt, Hicham Mahir, Jessica Cook, Jill Knox, John Turner, Joyce Starke, Kathy Olson, Krista Roebke, Kristin Adkins, Laurie Voelker, Leslie Schlecht, Mark Ells, Megan Paul, Melissa Mager, Michael Reinmiller, Michael Rumbaugh, Mindy Liebelt, Mitchell Hesseltine, Paulette Sombke-Hansen, Rachel Kloke, Rebecca Wilson, Sarah Mundil, Shailynn Mundil, Shelly Egge, Tari Miller, Teri Bougger, Wendy Kahland

Child welfare workers are entrusted with highly complex jobs that impact young lives and family well-being for generations. New workers need time to build skills and participate in expert-led interdisciplinary preparation and practice to learn how to support children's needs and strengthen families.

CCFL, in partnership with the Nebraska Department of Health and Human Services-Division of Children and Family Services, delivers innovative Child Protection and Safety New Worker Training to Child and Family Services Specialists and Nebraska Tribal staff.

CCFL's award-winning training program is infused with experiential learning opportunities in a simulation apartment, courtroom, and computer lab.

Our dedicated training team offers a multidisciplinary and collaborative approach that includes 73 diverse units. Integrated concepts and immersive practice are interwoven through the one family's lived experience from start field tasks supported by CCFL's Field classroom to the field.

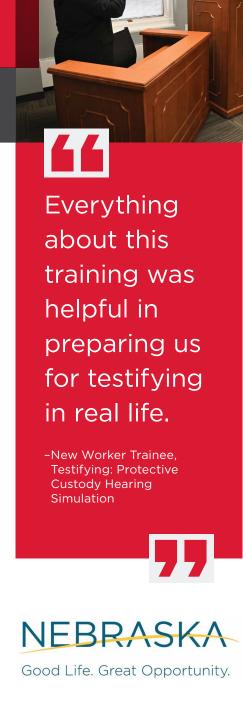
Providing the child welfare workforce with experiential learning equips new workers with invaluable insight and skill, preparing them to successfully deliver services and support that can help families thrive.

program by incorporating a case study of to finish. Trainees also complete extensive Training Specialists, who help to promote the practical transfer of learning from the

#### **EXPERIENTIAL LEARNING PROVIDED IN PRE-SERVICE TRAINING**







### COMMUNITY SERVICES DIVISION

+ Project Highlight: Parent Partner Program Evaluation

TAKING ACTION TOGETHER: Jeff Chambers, Allison Jones, Brittany Brakenhoff, Josh Rice, Michelle Graef

Parent Partner Programs connect parents with previous involvement in the child welfare system to caregivers who have recently had a child removed. The program's power is that partners with lived experience can offer empathy and refer parents to available services while guiding them through the court and child welfare system. The average caseload for one peer mentor is ten parents.

CCFL has provided implementation and evaluation services to the lowa Department of Human Services (DHS) Parent Partner Program since 2009. In 2014, the Community Services Division began a contract to provide evaluation services to DHS, which found that parents with a peer mentor were more likely to achieve family reunification. This finding led to the program being federally recognized as a promising practice.

CCFL has recently partnered with the Wisconsin Department of Children and Families and the Oklahoma Circle of Care as they implement the program in their states. Additionally, Iowa DHS has started using Parent Partners in cases where a family has been referred to Child Protective Services, but the children have not been removed. CCFL is also evaluating the potential benefits of this model.

As the child welfare system transforms from reaction to prevention-based, this type of peer support program may, upon further evaluation, become a proactive intervention practice that strengthens family well-being.

Our team works collaboratively with states to evaluate interventions and hopefully help them establish an evidence base for the programs they

are using, so they

can better serve

-Brittany Brakenhoff, Research Assistant Professor

families.





#### **CURRENT NUMBER OF PARENT PARTNERS PER STATE**

Wisconsin

6

Oklahoma

Partner in Action: Nebraska Department of Health and Human Services-Division of Children and Family Services

Partners in Action: Iowa Department of Human Services. Wisconsin Department of Children and Families. Oklahoma Circle of Care

### CHILDREN'S JUSTICE CLINIC

+ Project Highlight: Children's Justice Attorney **Education Program** 

**TAKING ACTION TOGETHER:** Michelle Paxton, Amy Peters, Angela Gebhardt, Cheryl Turner, Christine Henningsen, Lindsey Ondrak, Samantha Byrns, Terra Garay

The Children's Justice Attorney Education (CJAE) Program was created by Nebraska Law and CCFL in 2021 to improve legal representation for children and families in rural communities across Nebraska, including underrepresented low-income, Latinx, and Indigenous populations.

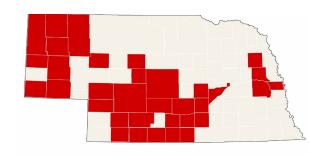
In May of 2022, the CJAE was excited to announce the start of its competitive inaugural cohort with the selection of twelve attorneys practicing in rural Nebraska. This groundbreaking eightmonth fellowship incorporates education on state and federal child welfare and juvenile justice laws while integrating social and psychological factors for improved outcomes.

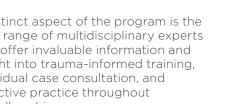
A distinct aspect of the program is the wide range of multidisciplinary experts who offer invaluable information and insight into trauma-informed training, individual case consultation, and reflective practice throughout the fellowship.

In addition to conducting formal evaluation, the development team is cultivating communication, curiosity, and cultural humility about how the program can implement change and increase advocacy through an equity lens. The CJAE is thrilled to be helping raise the bar on holistic, high-quality legal representation for children and families currently underserved across the state.

#### THE CJAE'S INAUGURAL COHORT

- ✓ represents guardians ad litem, county attorneys, and defense attorneys
- ✓ reaches clients in 34 Nebraska counties





how much the language we use in our cases matters. I am a better advocate when I use thoughtful and trauma-informed language.

#### - Amber Horn, Deputy County Attorney,



Chevenne County

The fellowship

has taught me



### SAFE AND HEALTHY FAMILIES INITIATIVE

+ Project Highlight: Lancaster County Safe and Healthy Families Court

TAKING ACTION TOGETHER: Angela Gebhardt, Jamie Bahm, Pamela Caudill

The Safe and Healthy Families Initiative (SAHFI) is seeing positive results after its first year of providing a coordinated response to domestic-violence-related child maltreatment cases in Lancaster County. Community partners and CCFL staff on the planning team have collaboratively identified needs and implemented domestic violence (DV) training, expert case consultation, and critical communication between DHHS caseworkers, therapists, law enforcement, county attorneys, private attorneys, judges, and other practitioners.

Tackling an issue like DV within child welfare is complex, and the professionals involved bring diverse roles and goals to the table.

Powerful progress is being made to support families through a deep commitment to listening empathically, communicating respectfully, and seeing the perspective of others.

The Nebraska Supreme Court has also approved the Lancaster County Safe and Healthy Families Court (SHFC) as the first problem-solving court focused on DV and child welfare in the state. Surveys indicate that in the SHFC, parents feel they are treated with dignity and respect and believe their family will receive help.

Working together, the Safe and Healthy Families Initiative is changing lives.

### **IN THE 2022 FY SAHFI**

Provided

Held six multidisciplinary DV training sessions with

participants

separate DV child consultations

Served 54 families involving

children

Relationships are the mechanism for change. We all have different backgrounds and might not always agree on the best approach. Because we have strong relationships, we work through SAHFI decisions together. Our relationships have been crucial to our resilience as a community initiative.



-Jamie Bahm,

Manager

Reflective Practice and

**Court Infusion Project** 

Partners in Action: Nebraska Law. Legal Aid of Nebraska. The Court Improvement Project. The Volunteer Lawvers Project, Juvenile and County Court Judge Experts, Multidisciplinary Consultants, Local and National Partners

Partners in Action: Beth Buhr. Administrator for DHHS: Kim Lauenroth, DHHS Supervisor for the Domestic Violence Team; Lindsey Turner, Program Director for Voices of Hope; Bob Moyer, Lancaster County Family Violence Council; DHHS Caseworkers on the Domestic Violence Team

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### NEBRASKA RESOURCE PROJECT FOR **VULNERABLE YOUNG CHILDREN**

+ Project Highlight: Nebraska Young Child Institute

TAKING ACTION TOGETHER: Kelli Hauptman, Ashtyn Beck, Cassandra Roberts, Haifaa Al-saadi, Jamie Bahm, Lindsey Ondrak, Melissa Villarreal, Meredith Cartwright, Pamela Caudill, Samantha Byrns, Tracey Kock

The Nebraska Resource Project for Vulnerable Young Children (NRPVYC) supports the early childhood mental health (EMCH) of Nebraska's young children by engaging with professionals through three areas: EMCH Clinical Training Programs, Outreach, and Community of Practice Support.

One of NRPVYC's Outreach activities is the Nebraska Young Child Institute (NYCI), a biennial, statewide conference for multidisciplinary professionals to connect on issues that can improve outcomes for young children. Canceled in 2020 due to the pandemic, the NYCI returned strong in June 2022.

Preparing for an event of this magnitude requires both foresight and flexibility. NRPVYC provides leadership and

execution, and content presentation. Due to the tireless commitment of CCFL support staff and the entire NRPVYC minute logistical issues, the conference was a tremendous success.

CCFL experts from multiple projects, including NRPVYC, presented a broad range of early-childhood topics during the breakout sessions. This extraordinary two-day event allowed a crosssector of nearly 600 professionals to collaboratively assess and proactively address the needs of young children and their families from prevention to intervention.

primary management of NYCl's planning, team working together to overcome last-

team has different strengths that collectively make us stronger. We encountered many challenges in planning the 2022 Nebraska Young Child Institute. Yet our team problemsolved and persevered to execute another successful and wellattended conference.

Each person on our

#forNebraskababies

- Cassandra Roberts. **Project Coordinator** 





#### **NEBRASKA YOUNG CHILD INSTITUTE 2022 HAD**







**ANSWERS4FAMILIES** 

+ Project Highlight: Child Find Bookbag Project for the Nebraska Early Development Network

TAKING ACTION TOGETHER: Charlie Lewis. Allison Jones. Jessica Cook. Josh Rice, Michael Reinmiller, Mitchell Hesseltine, Stacie Vandenberg

CCFL's Answers4Families partners with the Nebraska Early Development Network (EDN), which provides early intervention support services for children with developmental delays or health care needs. The EDN is a co-led program under the Nebraska Department of Education and the Department of Health and Human Services. The network's Child Find uses partner activities to identify infants and toddlers with a disability who are eligible for support services.

In October 2021, Answers4Families initiated an ambitious child find activity. The project was simple yet powerful: create bookbags for children with three free storybooks and information about EDN inside. CCFL staff and volunteers assembled materials in both English and Spanish.

With the help of partner agencies across the state, more than forty thousand books were given to children.

Reading aloud to children increases early cognitive development, concentration, creativity, imagination, and language skill. This project was chosen to help identify children from birth to age three who would benefit from EDN services. Surveys revealed that agencies found it successful, and parents responded positively. Caretakers that completed a response received additional storybooks.

Answers4Families is excited that this project is increasing childhood literacy while supporting early developmental interventions for Nebraska's families.

A mi niño le encantan los libros (mv

"The more that you read,

the more things you will know.

The more that you learn,

the more places you'll go.'

child loves books).

- Parent

Your program truly makes a difference! Thank you so much!

- Parent





#### **CHILD FIND BOOKBAG PROJECT**







Partners in Action: Nebraska Early Development Network, Nebraska Department of Education, Children's Hospital and Medical Center, Project Harmony, Nebraska Judicial Branch, Nebraska Head Start, Nebraska Children and Families Foundation

Partners in Action: Nebraska Early Development Network, Nebraska Department of Education, Nebraska Department of Health and Human Services, WIC Agencies, Childcare Providers, Preschools, Libraries, Homeless and Domestic Violence Shelters, Community Action Agencies, Pediatric Clinics, Community Volunteers

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### TRAINING FOR LINCOLN PUBLIC SCHOOLS

+ Project Highlight: Trauma Capable Schools

TAKING ACTION TOGETHER: Cheryl Turner, Allison Jones, Charlie Lewis, Jessica Cook, Laurie Voelker, Megan Paul, Shelly Johnson

Teachers are everyday heroes who show extreme dedication to educating and empowering students for success. Moreover, the pandemic and the past few years have taken a tremendous toll on the educational system. Trauma and stress have increased in homes, communities, and schools.

Lincoln Public Schools (LPS) identified a need to provide wellness and resilience resources to all school personnel and partnered with CCFL to create Trauma Capable Schools. This online library contains asynchronous and synchronous stand-alone training developed by CCFL that LPS staff can participate in regardless of previous experience.

Trauma Capable Schools launched its first three asynchronous courses: Creating Calm Classrooms, Foundations of Resilience, and Teacher Self-Regulation, and then opened Trauma 101/102 training to all schools in June of 2022. Four additional asynchronous courses will become available by the end of this year. Classes are easily accessible and can be taken based on individual schedules, interests, and needs.

CCFL is honored to work with LPS to meet a crucial need and provide school personnel with trauma-informed tools as they help students overcome traumarelated learning barriers in the classroom.

#### TRAUMA CAPABLE SCHOOLS 2022 FY PARTICIPANTS











Partner in Action: Lincoln Public Schools

### COMMUNITY SERVICES DIVISION

+ Project Highlight: Nebraska Youth Homeless Demonstration Program

TAKING ACTION TOGETHER: Jeff Chambers, Abby Spicer, Alex Labenz, Angel Shafer, Brittany Brakenhoff, Danell McCoy Vaughan, Denise Packard, Liz Woods, Sally Buchholz, Skye Windle

In 2018, the Nebraska Balance of State Continuum of Care (CoC) was honored to be one of only eleven recipients nationwide of a Youth Homelessness Demonstration Program (YHDP) award from the U.S. Department of Housing and Urban Development. As the CoC collaborative applicant, CCFL's Community Services Division led the development and implementation of a comprehensive community plan to prevent and end youth homelessness.

Through YHDP, nonprofit organizations across the state developed interventions to support youth who are experiencing or at risk of homelessness to find safe, stable housing. Once housed, youth can focus on increased education and employment opportunities, establishing

permanent connections, and improving their social-emotional well-being.

CCFL's Community Services staff and community partners came together to find innovative ways to implement the YHDP plan during the onset of the COVID-19 pandemic, development of the State's pandemic emergency assistance response, and migration to a new Homeless Management Information System, Despite these challenges, the initial two-year YHDP demonstration phase was successfully navigated, and YHDP now provides \$1.6 million annually to serve youth in Nebraska's nonmetropolitan areas. Community Services also coordinated planning for a YHDP grant for the City of Lincoln that was awarded in 2021.

YHDP DATA OCT. 1, 2020 - SEPT. 30, 2021











The YHDP system is working on behalf of some of our state's most vulnerable young adults and has seen overwhelmingly positive outcomes that will result in significant and lasting change. CCFL has played an instrumental role in this.

- Andra White,

Chief Executive Director. Central Plains Center for Services



Partners in Action: Nebraska Balance of State Continuum of Care (60 community-based organizations serving 89 counties), Nebraska Children and Families Foundation, Judicial Services Division of the Nebraska Judicial Branch, Nebraska Department of Health and Human Services, Nebraska Department of Education

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I hope all staff

will take the

training and

work together

to discuss and

ideas. We can

if we do it

together!

- Trauma Capable

Schools Participant

TRAUMA CAPABLE SCHOOLS

Lincoln Public Schools

implement these

help our students

## IN HONOR AND APPRECIATION

CCFL is pleased to share the dedication of three additional rooms in our newly renovated office. Joining our previously named spaces, CCFL's conference and training rooms now honor six incredible individuals whose lives and stories are integral to our work **helping the helpers.** 



The Olson Training Center is named in honor of Associate Director Kathryn Olson. Hired as CCFL's first employee in 1987, she has contributed immeasurably to our mission through her steadfast vision, dedication, and heart for helping the helpers.

A highly respected legal practitioner, child welfare trainer, and member of local and state committees, Olson uses her expertise to advance justice and advocate for those most vulnerable.

As Olson continues to share her wisdom with Nebraska's workforce, generations of children and families are being forever changed by the ongoing gift of her life and work.



The Burchman Lab is named in honor of Howard B. Burchman, who has dedicated his life to improving the homeless service system.

He began his work in the 1980s and has had an influential history of expanding homelessness prevention efforts in New York, Texas, Rhode Island. Connecticut. and Nebraska.

Burchman is currently the principal with Housing Innovations LLC, where he assists communities and Continuums of Care in developing solutions that aim to end homelessness for all Nebraskans.



The Melton Conference Room is named in honor of CCFL's founder and first director, the late Dr. Gary B. Melton. An early advocate for child welfare reform, he wrote more than 350 papers and traveled to over 40 countries to create "helping communities."

His innovative approach received Distinguished Contributions Awards from the American Professional Society on the Abuse of Children, the American Psychological Association, the American Psychological Foundation, and Prevent Child Abuse America.

Melton believed that building community connections could create profound change. His legacy continues to improve the lives of countless children and families in Nebraska and across the world.



#### Abbott

The Abbott Training Room is named in honor of Grace Abbott, born in 1878 in Grand Island, Nebraska. An activist, teacher, and writer, Abbott championed extensive social reforms throughout her life.



#### Wilson

The Wilson Training Room is named in honor of Mary Ellen Wilson, born in 1864. Her story of neglect and maltreatment led to the formation of the New York Society for the Prevention of Cruelty to Children in 1874.



### Beckett

The Beckett Conference Room is named in honor of Katie Beckett, born medically fragile in 1978. Her story led to the Katie Beckett waiver, which empowers children with special needs to receive home health care.



While our report highlights staff for their incredible work on specific projects each year, these four staff members have not been mentioned previously.

That is because they are not part of a particular team working on a featured project. Instead, these staff members work together to provide invaluable assistance to all CCFL.

Persevering through a pandemic that early on turned everyday tasks into lessons in creativity, they have met ongoing office obstacles with perseverance, grace, and humor. Thanks to their knowledge and expertise, all our work is supported.

Whether balancing the books, overseeing payroll, or troubleshooting technology issues, these office superstars help to keep CCFL running smoothly to fulfill our mission.

CCFL would like to offer these support staff a special thank you for their daily dedication to **helping the helpers.** 

- + Katharina Stokes, Business Manager
- + Mary Carstens, Payroll Associate
- + Matt Luther, Information Technology Specialist
- + Tim Menke, Information Technology Specialist

The University of Nebraska-Lincoln's Center on Children, Families, and the Law is honored to have worked alongside fantastic local and national partners this last year to effect change that improves the lives of children and families.

Together we have resisted rigidity and embraced resilience. Together we have rejected apathy and engaged in action.

There is still much to accomplish. There will undoubtedly be future challenges to face. Yet together we find immense hope.

CCFL remains committed to our mission of helping the helpers. We look forward to taking action together with you in 2023.







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University of Nebraska-Lincoln Center on Children, Families, and the Law 206 S. 13th Street, Suite 1000 | P.O. Box 880227 Lincoln, NE 68588-0227



### Center on Children, Families, and the Law

206 S. 13th Street, Suite 1000 | Lincoln, NE 68588-0227 402-472-3479 | ccfl.unl.edu







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